



**JOB POSITION:** Front of House Team Member  
**DEPARTMENT:** Food & Beverage  
**REPORTS TO:** FOH Supervisor & F&B Manager  
**START DATE:** Mid-May End Date: End of October

Our mission at Glasgow Hills is to have 'exceptional people delivering an exceptional experience!' As a Glasgow Hills team member, you play a significant role in helping us deliver that promise to all our guests this season.

### **Job Summary**

FOH team members report directly to the FOH Supervisor and F&B Manager, delivering the day-to-day operations and ensuring first class F&B service for our guests. Helps to create a visually appealing, inviting, and comfortable F&B experience from the time a guest arrives on the course. Provide prompt, attentive and always professional service with a relaxed atmosphere. Communicate core values, code of conduct and lead by example.

### **Available FOH Position for 2023**

- Servers
- Works within Piper's Restaurant and Patio inside our Clubhouse
- Beverage Cart Attende
- Works on our Beverage Cart and provides F&B service to golfer on the course
- The Halfway Hut
- Works outside in our Halfway hut providing F&B service to golfers at the turn (btw the 9th & 10th holes)

### **Compensation**

- All FOH team members are paid \$15.00 per hour
- Tips - estimated at \$10 per hour over the course of the season
- Glasgow Hills does not guarantee this rate and is based of our 2022 total server tip break down
- 50% off Food while on shift, 25% off Food when not on shift
- Pro Shop Retail Discount: Cost + 10%
- Staff Uniforms
- Staff Appreciation Events
- Staff Incentive Programs
- Benefit Package Offers - Available to employees after probationary period

If you are interested in join a team of exceptional people at Piper's 2023 Season, please send your resume to [Pipers@glasgowhills.com](mailto:Pipers@glasgowhills.com).

We also ask you to rank the position you're interested in from (1) to (3) based on your most desired position on our 2023 FOH team.